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15  
16 UNITED STATES DISTRICT COURT  
17 DISTRICT OF ARIZONA

18 Victor Parsons; Shawn Jensen; Stephen Swartz;  
Dustin Brislan; Sonia Rodriguez; Christina  
19 Verduzco; Jackie Thomas; Jeremy Smith; Robert  
Gamez; Maryanne Chisholm; Desiree Licci; Joseph  
20 Hefner; Joshua Polson; and Charlotte Wells, on  
behalf of themselves and all others similarly  
21 situated; and Arizona Center for Disability Law,  
Plaintiffs,

22 v.

23 David Shinn, Director, Arizona Department of  
Corrections; and Richard Pratt, Division Director,  
24 Division of Health Services Contract Monitoring  
Bureau, Arizona Department of Corrections, in their  
25 official capacities,  
26 Defendants.

No. CV 12-00601-PHX-ROS

**PLAINTIFFS' REPLY IN  
SUPPORT OF EMERGENCY  
MOTION REGARDING  
DEFENDANTS'  
PREVENTION,  
MANAGEMENT, AND  
TREATMENT OF COVID-19  
(Doc. 3520)**

**(Telephonic Status Hearing  
Requested)**

27  
28

## INTRODUCTION

1  
2 There is no dispute that both the staff who work for and the people in the custody  
3 of ADC face an extreme risk of harm from the COVID-19 pandemic. Nor is there any  
4 dispute that many class members are particularly vulnerable because of their age and/or  
5 their medical condition. What is disputed is whether ADC is doing all that is reasonably  
6 possible to protect class members. Fortunately, the Court has already appointed a  
7 physician with expertise in correctional healthcare and appropriate responses to the  
8 pandemic who is qualified to resolve these disputes. Because time is of the essence, the  
9 quickest and most reliable method of resolving these disputes is for the Court to charge  
10 Dr. Stern with the task of determining whether ADC's policies are adequate and whether  
11 adequate policies are being implemented. After having witnessed all of ADC's failures to  
12 comply with the Stipulation over the last several years and holding Defendants in  
13 contempt for some of those failures, there cannot be any reasonable doubt that ADC and  
14 its contractor are not competent to manage this crisis without court supervision, and the  
15 advice and recommendations of Dr. Stern. But in the event that the five years of post-  
16 settlement history is insufficient to justify such a charge to Dr. Stern, Plaintiffs set forth  
17 below more examples of how Defendants' response to this crisis is wholly inadequate.

18 Most if not all the actions Defendants' response describes ADC as taking occurred  
19 after March 11, 2020, the day Governor Ducey declared a state of emergency and the  
20 World Health Organization warned that infection rates would escalate. [Doc. 3520 at 2;  
21 Doc. 3527 at 3].<sup>1</sup> Others date from March 16, 2020, the day Plaintiffs filed their  
22 emergency Motion, and March 18, the day Defendants filed their response, or are phrased  
23 in the future or subjunctive, or offer no specific dates or details. [*Id.* Doc. 3527 at 3-5].  
24 Defendants have failed to adopt and properly implement protocols to protect people in

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25  
26 <sup>1</sup> That Centurion corporate leaders began working on general COVID-19  
27 recommendations for all its customers (not just ADC) earlier is what one would hope and  
28 expect, given that it provides health care to tens of thousands of incarcerated persons  
across the country. But that misses the mark when it comes to ***Defendants'*** obligations to  
class members, and whether and how Defendants chose to implement their contractor's  
recommendations

1 their custody from COVID-19 and to revise court-mandated corrective action plans to  
2 account for present circumstances.<sup>2</sup>

3 Defendants' argument that "the Stipulation does not require the implementation of  
4 a pandemic response plan, nor have Plaintiffs shown that Defendants are not in  
5 compliance with the Stipulation because of an inadequate COVID-19 response plan" is  
6 ludicrous. [Doc. 3527 at 2 n.1]<sup>3</sup> Over the past four years, the Court has found Defendants  
7 substantially noncompliant with more than 150 performance measures / institutions, with  
8 more pending, and ordered corrective action plans (*see* Docs. 1583, 1709, 2030, 2403,  
9 2526, 2764, 3020, 3492); found them in contempt and fined them more than \$1.4 million  
10 in sanctions (Doc. 2898); and issued two Orders to Show Cause regarding contempt.  
11 [Docs. 3235, 3490] Defendants remain incapable of executing even basic health care  
12 tasks. *See, e.g.* Doc. 3508-1 at 5-25 (ASPC-Eyman December 2019 tour report  
13 describing Defendants' own reports showing Centurion and ADC staff's inability to  
14

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15 <sup>2</sup> The assertion that Defendant Pratt – the highest-ranking person in ADC with a  
16 responsibility related to health care services – "is not involved in leadership meetings and  
17 discussions, and would not be aware of official plans until such plans were finalized and  
18 released to staff generally" (Doc. 3527 at 11), and thus had no information to share with  
19 Plaintiffs' counsel during the parties' meeting, is, *if true*, a staggering admission of the  
20 Department's incompetent mismanagement. If all of this planning was going on between  
21 ADC and Centurion for months before the virus hit, why would the person who is tasked  
22 with monitoring compliance with the more than \$200 million a year Centurion contract  
23 not be privy to these discussions and the decisions being made?

24 In any event, on March 19, 2020, Defendants produced an agenda for the February  
25 7, 2020 monthly "Director's Meeting" between Defendant Shinn and Centurion, and  
26 COVID-19 is not listed. *See* Declaration of Corene Kendrick ("Kendrick Decl."), Ex. 1.  
27 Similarly, January and February 2020 minutes from monthly meetings of custody and  
28 health care staff held at each of the ten Arizona prisons contain no mention of COVID-19  
except one reference at ASPC-Winslow in February, (*id.* ¶ 7) – debunking Defendants' claim that they have been preparing for months.

<sup>3</sup> That there are no confirmed cases of COVID-19 among class members (Doc. 3527 at 4), is irrelevant. The serious risk of harm is well-documented, necessitating certain, swift, and comprehensive preventive measures. *Cf. Helling v. McKinney*, 509 U.S. 25, 33-34 (1993) ("It would be odd to deny an injunction to inmates who plainly proved an unsafe, life-threatening condition in their prison on the ground that nothing yet had happened to them."). And it is unlikely that any incarcerated person has been tested. *See* Amanda Morris, *Using robots to speed up testing, ASU hopes to open drive-thru coronavirus testing*, Ariz. Repub. (Mar. 19, 2020), available at <https://www.azcentral.com/story/news/local/arizona-health/2020/03/19/asu-drive-thru-coronavirus-testing-screen-covid-19-arizona/2866138001/> (noting that "only 265 people [have been] tested by the state lab as of Wednesday afternoon.").

1 provide insulin, medication, or nurse’s line on a timely basis).

2 It is entirely reasonable—and indeed necessary—for the Court to ensure corrective  
3 action for noncompliance is based on current realities, and not wait for disaster to strike  
4 and Defendants’ inevitable *post hoc* excuses. *Parsons v. Ryan*, 949 F.3d 443, 459  
5 (9th Cir. 2020) (“the Stipulation also authorizes the district court to remedy ‘deficiencies’  
6 via ‘all remedies provided by law’ (with a few exceptions that do not apply here)”; *see*  
7 also *Frew ex rel. Frew v. Hawkins*, 540 U.S. 431, 440 (2004) (“Federal courts are not  
8 reduced to approving consent decrees and hoping for compliance.”). The risk of harm is  
9 too great. *Brown v. Plata*, 563 U.S. 493, 511 (2011) (“Courts nevertheless must not  
10 shrink from their obligation to enforce the constitutional rights of all persons, including  
11 prisoners.” (internal quotation marks and citation omitted)). Put frankly, this Court cannot  
12 wait until months from now when disastrous performance measure scores come out – and  
13 dozens, if not more, class members are dead – to take action.

14 We have been down this road before. The Court previously ordered Defendants to  
15 produce a plan for the transition of healthcare services between contract providers. [Doc.  
16 3234] Then, like now, Defendants produced a token plan on paper, but failed to  
17 meaningfully implement it. And Defendants now blame their continued substantial  
18 noncompliance on the transition – something that was entirely foreseeable. [*See* Doc.  
19 3520 at 15 n.20; page 9 n.13, *infra*] To avoid re-treading this path, this Court should  
20 order Defendants to immediately work with Dr. Stern to develop and implement a  
21 comprehensive and specific plan for how they will address persistent noncompliance with  
22 the Stipulation in light of the COVID-19 pandemic, which must include concrete  
23 deliverables and identify responsible parties.<sup>4</sup>

24 \_\_\_\_\_  
25 <sup>4</sup> Plaintiffs also asked the Court to order Defendants to stop charging for hygiene  
26 supplies, including soap; to stop charging \$4.00 for submitting a Health Needs Request  
27 seeking medical care; and to no longer designate ethyl-alcohol based hand sanitizer as  
28 contraband. Doc. 3520 at 16. While Defendants assert that they voluntarily changed their  
policies as of March 18, 2020 (the date of their Response) to provide “free hand soap to  
all inmates *upon request*,” to waive the \$4.00 copay for persons “experiencing flu or cold-  
like symptoms,” and to permit staff to carry personal alcohol based sanitizer (Doc. 3527 at  
3-5 (emphasis added)), the Court should still include Plaintiffs’ requested elements in its

1           **I. Defendants’ Plan Filed With the Court Lacks Detail and Offers No Indication**  
 2           **Who Will Be Responsible for Implementing The Plans.**

3           Defendants repeatedly proclaim their COVID-19 plan to be “robust” and “detailed”  
 4 (Doc. 3527 at 3, 5, 10), but it is nothing of the sort. Other than boilerplate platitudes, most  
 5 of which were cut-and-pasted from a press release posted on ADC’s website the same  
 6 day,<sup>5</sup> Defendants offer little to no substantive details as to exactly how their vague plans  
 7 will be implemented and executed on the ground. For example, Defendants assure the  
 8 Court that they “have identified dedicated housing locations to facilitate a quarantine”  
 9 without specifying whether these locations are at all ten state prison complexes or only a  
 10 few, where these housing locations are, how many people they can accommodate, and  
 11 how social distancing will be accomplished. [Doc. 3572 at 4]<sup>6</sup>

12           Defendants similarly assert that “[e]ffective this week, Wardens at each Arizona  
 13 prison complex are initiating a weekly deep cleaning of all facilities” (Doc. 3527 at 3),  
 14 without actually detailing what this cleaning will involve or the dates it will begin, let  
 15 alone be completed, in already cramped and unsanitary prison conditions. And initial  
 16 reports from correctional officers and families of class members raise serious concerns.

17           order so that class members’ health and safety are not at the mercy of Defendants’ whims  
 18 and in light of widespread reports that notwithstanding the policy on paper, soap currently  
 19 is, in fact, not being distributed for free when requested. *Cf. Knox v. Serv. Emps. Int’l*  
 20 *Union Local 1000*, 567 U.S. 298, 307 (2012) (“The voluntary cessation of challenged  
 21 conduct does not ordinarily render a case moot because a dismissal for mootness would  
 22 permit a resumption of the challenged conduct as soon as the case is dismissed.”) (citing  
 23 *City of Mesquite v. Aladdin’s Castle, Inc.*, 455 U.S. 283, 289 (1982)); *see also n. \_\_ infra.*

24           <sup>5</sup> Ariz. Dep’t of Corrs., Rehabilitation and Reentry, *Media Advisory: COVID-19*  
 25 *Management Strategy Update* (Mar. 18, 2020), available at  
 26 [https://corrections.az.gov/sites/default/files/notifications/adccr\\_covid-](https://corrections.az.gov/sites/default/files/notifications/adccr_covid-19_management_strategy_update_3-18-2020.pdf)  
 27 [19\\_management\\_strategy\\_update\\_3-18-2020.pdf](https://corrections.az.gov/sites/default/files/notifications/adccr_covid-19_management_strategy_update_3-18-2020.pdf)

28           <sup>6</sup> Defendants tout the existence of negative pressure rooms in their prisons as  
 evidence of their competence or ability to address a pandemic. [Doc. 3527 at 5-6] They  
 conspicuously fail to mention how many of these specialized health care rooms actually  
 exist to serve the more than 34,000 class members in the ten state prison complexes. The  
 ASPC-Florence Facility Health Administrator confirmed last week that there are *no*  
 negative pressure rooms at that prison’s infirmary (Doc. 3521 at ¶ 8), and during  
 Plaintiffs’ counsel’s February 2020 tour of ASPC-Tucson’s infirmary, the site medical  
 director said that there were only *two* negative pressure rooms there, both of which were  
 occupied. [Kendrick Decl. ¶ 2] The only other two prisons that have infirmaries are  
 ASPC-Lewis and ASPC-Perryville, neither of which had negative pressure rooms during  
 Plaintiffs’ counsel’s previous visits in 2019. [Id. ¶¶ 3-5] Defendants offer no evidence  
 there are additional rooms at ASPC-Lewis, ASPC-Perryville, or any other ADC facility.



1 The union leader has stated that custody staff “lacks enough cleaning supplies and basic  
 2 medical protection equipment,” while “[m]any families have contacted ABC15 in recent  
 3 days reporting that there is no free soap available for inmates and that personal hygiene  
 4 and cleaning supplies are scarce.”<sup>7</sup> Meanwhile, correctional officers have come forward  
 5 to report that ADC is selling prison toilet paper – *intended for class members* – to  
 6 employees at ASPC-Eyman and ASPC-Lewis who are facing shortages in community  
 7 grocery stores.<sup>8</sup> This was allegedly done with the knowledge of ADC administration with  
 8 one ADC employee stating, “Admin wanted to do something to help the staff. The request  
 9 was elevated to central office and authorization to do this for staff was obtained.”

10 Photos taken last week at ASPC-Florence at the direction of Plaintiffs’ counsel  
 11 show the crowded conditions in the dormitories and tents:



18 *See* Declaration of Rita Lomio, Ex. 2, filed herewith (South Unit dorms); Declaration of  
 19 Maya Abela, Ex. 2, filed herewith (North Unit tents).

20 Defendants also fail to show any consideration of how they will manage the daily  
 21 ebb and flow of incarcerated people sent off-site to work in the community, other than to  
 22 say they have “the *goal* of implementing the new procedures by March 16, 2020” for  
 23 health care staff to take the workers’ temperatures every day when they depart and return

24  
25  
26 <sup>7</sup> ABC15 Arizona, *Union leaders, advocates criticize DOC plan for preventing COVID-19 in prisons* (Mar. 19, 2020), available at <https://www.abc15.com/news/state/union-leaders-advocates-criticize-doc-plan-for-preventing-coronavirus-in-prisons>.

27 <sup>8</sup> KJZZ, *Arizona Department of Corrections Sells Prison Toilet Paper to Employees at Cost During Pandemic* (Mar. 20, 2020), available at <https://kjzz.org/content/1494941/arizona-department-corrections-sells-prison-toilet-paper-employees-cost-during>.

1 to the prisons, an activity that may eventually divert short-staffed nurses from their regular  
2 duties. Doc. 3527 at 4, 10 (emphasis added).<sup>9</sup>

3 **A. Defendants Do Not Explain How Current and Future Health Care and**  
4 **Custody Staffing Shortages Will Be Addressed.**

5 Centurion's COVID-19 guidelines, filed by Defendants, acknowledge the reality  
6 that additional staffing shortages will occur during the outbreak of the virus:

7 Incarceration involves the movement of large numbers of people in closed  
8 and semi-closed settings. Like other close-contact environments,  
9 correctional facilities may facilitate transmission of respiratory viruses from  
10 person-to-person through exposure to respiratory droplets or contact with  
11 contaminated surfaces. To reduce spread of respiratory infections including  
12 COVID-19, *staff are not to come to work when sick*. (See Centurion  
13 Workforce Policy and Employee Benefits guidance of March 13, 2020.)  
14 *Return to work requires evidence of a negative COVID-19 test*.

15 Doc. 3527-1 at 28 (emphasis added). They also note that at each contracted location,

16 Centurion program leadership should draft and implement a plan for  
17 emergency staffing in the event that employees are absent either due to  
18 infection or self-quarantine. The plan must ensure adequately licensed and  
19 trained staff perform the essential tasks and services under our contract.  
20 Further, the plan should address what to do if custody becomes short staffed,  
21 such as, by way of example, cell-side encounters and alternative medication  
22 administration.

23 *Id.* at 37. Defendants submitted no such emergency staffing plan to the Court. Indeed,  
24 other than saying that prison wardens have “devised twelve-hour security staffing rosters  
25 for implementation should staffing deficiencies related to COVID-19 staff-call outs,”  
26 (Doc. 3527 at 5), Defendants offer no explanation of how they will address the very real  
27 and forthcoming problem of custody and/or health care staff availability, especially in  
28 light of the dangerous and pre-existing health care and custody staffing shortages. [*See*  
29 Doc. 3520 at 8-10; Doc. 3521-1 at Ex. 2; *see also* Doc. 3508-1 at 5-25]<sup>10</sup>

30 If Defendants are unable or unwilling to fill the numerous vacant custody officer  
31 and health care staff positions, and are unable to improve living conditions, then their

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32 <sup>9</sup> It is unclear why a document filed on March 18, 2020, uses the future tense to  
33 refer to a goal to begin a task on March 16, 2020.

34 <sup>10</sup> On March 19, 2020, Defendants provided a more recent health care staffing  
35 report dated February 2, 2020, which shows additional *decreases* in the number of filled  
36 health care staff positions. [Kendrick Decl. Ex. 2 (ADCM1607096-1607105)]

1 COVID-19 plan must include a “[r]eduction in the density of the population for class  
2 members who are high risk according to the standards set forth by the CDC.” Doc. 3520  
3 at 16. Centurion’s COVID-19 guidelines recognize this need:

4 Explore means to obtain release from prison facility for elderly persons and  
5 those with complicated medical conditions for which exposure and infection  
6 of COVID-19 is likely to have worse outcome. Although the impact on  
pregnancy is uncertain, pregnant women are also included.

7 Work with Courts, arresting agencies and probation departments to rely less  
8 on prison and promote community corrections or alternatives to  
9 incarceration (pre-arrest programs; diversionary courts pre-adjudication, at-  
home electronic monitoring, early parole, etc.). Expand opportunities for  
medical furlough or compassionate release.

10 Doc. 3527-1 at 32. The Court should order Defendants to incorporate a plan to reduce  
11 population density as a component of their plan to manage and mitigate COVID-19.<sup>11</sup>

12 Defendants state that, four days ago (and five days *after* Governor Ducey declared  
13 a state of emergency), “Centurion identified a population of approximately 6,600  
14 vulnerable inmates based on their age (>60), health status, and diagnoses and sent it to  
15 ADCRR for weekly welfare checks and education urging the inmates to report any  
16 symptoms that may be associated with COVID-19.” [Doc. 3527 at 9] They do not  
17 specify the health status or diagnosis of these patients, nor do they explain who is  
18 conducting ‘weekly welfare checks and education,’ or what those persons’ qualification  
19 might be to conduct health education. And the number identified by Defendants seems  
20 low; there are a high number of people in prison with serious chronic health conditions.<sup>12</sup>

21 <sup>11</sup> Reducing population density does not mean throwing the prison gates open for  
22 all people incarcerated in the prisons. First, the population of people most at risk for  
23 COVID-19 complications – the elderly and the chronically ill – tend to be of the lowest  
24 risk for recidivism or injury to public well-being. Secondly, the density of the population  
25 can be reduced by measures such as electronic monitoring, temporary furloughs,  
accelerated time credits, identifying resources in the community (for example, empty  
26 motels or shuttered military bases) that could house vulnerable populations in locations  
where they are not cheek-and-jowl with one another. *See* Lomio Decl., Ex. 2 (photo of  
dorm). In addition, Defendants must ensure that there is appropriate continuity of care  
and cannot simply set the sickest outside the prison gates.

27 <sup>12</sup> *See* <https://corrections.az.gov/sites/default/files/REPORTS/CAG/2020/cagfeb-20.pdf>  
28 (ADC February 2020 Corrections at a Glance report: 7,136 people in custody with  
Hepatitis C and 282 are HIV-positive); *see also* Kendrick Dec. Ex. 3 at ¶ 5 (March 16,  
2020 Declaration of Dr. Marc Stern in *Dawson v. Asher*, 2:20-cv-00409-JLR-MAT (W.D.  
Wash.)) (“Vulnerable people include people over the age of 50, and those of any age with



1           **B. Defendants’ Plan Fails to Address the Impacts on Specialty Care of At-**  
2           **Risk Class Members.**

3           The Stipulation includes performance measures related to the provision of specialty  
4 care. *See, e.g.*, PM 50 (“Urgent specialty consultations and urgent specialty diagnostic  
5 services will be scheduled and completed within 30 calendar days of the consultation  
6 being requested by the provider.”); PM 51 (“Routine specialty consultations will be  
7 scheduled and completed within 60 calendar days of the consultation being requested by  
8 the provider.”); Doc. 3379 at 110 (Dr. Stern: “Performance on these two measures was  
9 quite poor.”). This Court already has found Defendants substantially noncompliant with  
10 those provisions, ordered corrective action plans, and directed the court expert to identify  
11 causes of noncompliance. [Doc. 3490 at 2; Doc. 3379 at 89-90 (Dr. Stern noting that  
12 “reduced willingness of community specialists to see prison patients [is a] specific  
13 barrier[] to performance”)]

14           Nonetheless, there continue to be serious delays in provision of specialty care. At  
15 ASPC-Florence alone, Defendants have hundreds of pending specialty appointments,  
16 many of which already are untimely. [Declaration of Tania Amarillas Diaz, ¶ 4-6, filed  
17 herewith] Plaintiffs’ counsel last week met with some of the patients there who are  
18 currently experiencing serious delays in specialty care, including, to provide only a few  
19 examples, a terminally ill, 36-year-old patient in need of a follow-up oncology  
20 appointment and an evaluation for a thyroidectomy (*id.*, Ex. 5); a 76-year-old cancer  
21 patient with already-delayed gastroenterology, urology, and oncology appointments (*id.*,  
22 Ex. 3); and a 79-year-old patient with suspected lung cancer with already-delayed  
23 oncology and bronchoscopy appointments needed “to determine treatment” (*id.*, Ex. 4).

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24           underlying health problems such as – but not limited to – weakened immune systems,  
25 hypertension, diabetes, blood, lung, kidney, heart, and liver disease, and possibly  
26 pregnancy.” (Declaration of Dr. Marc Stern)); Kimberly A. Skarupski *et al.*, *The Health of*  
27 *America’s Aging Prison Population*, 40 *Epidemiologic Reviews* 157-165, 158 (2018)  
28 (“One of the challenges in assessing and understanding aging in prison is determining the  
appropriate cutoff to define ‘old age.’ Although 65 years is the conventional cutoff used to  
define older age in the general US population, unhealthy lifestyles and inadequate health  
care often accelerate the onset and progression of many chronic conditions associated with  
aging; thus, old age in prison typically commences at ages 50 or 55 years”).

1 In their Motion, Plaintiffs raised concerns that noncompliance with specialty care  
 2 provisions would only increase as “the availability of community healthcare services . . .  
 3 may be substantially curtailed” due to the pandemic. [Doc. 3520 at 13] Indeed, the  
 4 Facility Health Administrator for ASPC-Florence acknowledged that the “community will  
 5 take care of community first, and then us [the prison] second.” [Doc. 3522 at 6-7, ¶ 24]  
 6 Defendants provide no substantive response to this concern, and instead state only:  
 7 “External medical needs will continue *based on provider availability*.” [Doc. 3527 at 3  
 8 (emphasis added)] That is insufficient. It makes no mention of how Defendants intend to  
 9 address patients’ medical needs if local providers under existing contracts are unavailable.

10 Defendants already have been found substantially noncompliant in the provision of  
 11 specialty care and, for years, have asserted a number of shifting reasons for such  
 12 noncompliance.<sup>13</sup> The Court should order Defendants to update their corrective action

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13  
 14 <sup>13</sup> For example, Defendants’ latest CGAR data for PM 50 at ASPC-Florence, for  
 15 December 2019, shows a compliance score of **38%**. Over the past two years, Defendants  
 16 have offered ever-changing excuses for chronic non-compliance: **December 15, 2017**:  
 17 “Corizon is experiencing difficulties in terms of identifying and procuring specialty  
 18 providers for delivering urgent consultations and urgent specialty diagnostic services  
 19 within the required timeframe. A significant number of specialty providers that have been  
 20 contacted either do not have the capacity to take on new patients at this time, do not want  
 21 inmates in their facilities, or will not accept AHCCCS rates.” **January 8, 2018**: “Corizon  
 22 is experiencing difficulties in procuring specialty providers for specialty diagnostic  
 23 services within the required timeframe, such as urology, neurology, and gastroenterology.  
 24 Some of this difficulty has been compounded by limited provider availability during the  
 25 Thanksgiving holiday. There has also been a problem with patients receiving oncology  
 26 services because the oncology provider that had been used, AON, filed for bankruptcy.”  
 27 **August 29, 2018**: “The Clinical Coordinator left on June 22, 2018, leading to diminished  
 28 oversight.” **December 21, 2018**: “This facility is transitioning to a new Clinical  
 Coordinator and scheduler, who are still learning their roles.” **March 21, 2019**: “The  
 Clinical Coordinator and scheduler positions have had a high turnover rate resulting in  
 delays in scheduling appointments.” **July 16, 2019**: “The Eyman Clinical Coordinator  
 and scheduler had been completing both the Florence and Eyman facility consults. Due to  
 the large volume of consults at both facilities compliance was not achieved.” **August 8,  
 2019**: “There was a backlog of referrals that carried over through the transition. In  
 addition, there are providers that provided services prior to the transition who will no  
 longer provide services to the inmate population without a contract in place.” **September  
 19, 2019**: “A large number of consults have been approved and getting outside providers  
 to see all of them has proved to be a challenge. Now that a large number of inmates are  
 also being scheduled, transportation has become an issue.” **October 15, 2019**: “The  
 available resources has outpaced the demand. Multiple outside providers are pending  
 seeing patients until a contract is signed with the new vendor.” **January 17, 2020**: “The  
 Clinical Coordinator resigned in November 2019, making the department short staffed.  
 Urgent consultations were not scheduled within 30 calendar days of the consultation due

1 plans to address the COVID-19 pandemic and mitigate, to the extent possible, continued  
2 noncompliance with specialty care performance measures and harm to patients.

3 **II. The Court Should Ask Dr. Marc Stern to Work With Defendants to Ensure**  
4 **That Their COVID-19 Plan Is Comprehensive and Includes All Necessary**  
5 **Elements.**

6 Because time is of the essence, and in light of Dr. Stern’s familiarity with the  
7 Stipulation’s requirements, Defendants’ healthcare system, and key administrators, the  
8 Court should ask Dr. Stern to work with Defendants in developing protocols to address  
9 compliance with the Stipulation in light of the COVID-19 pandemic.

10 Defendants suggest that such consultation is not necessary because their plan  
11 “mirrors Dr. Stern’s recommendations in both Washington and Mississippi.” Doc. 3527  
12 at 2. This is false. For example, in Washington, Dr. Stern identified “downsizing” – that  
13 is, release of people who are particularly vulnerable to the virus – as an element of a  
14 COVID-19 response plan. [Doc. 3521-1 at 18-19] In a declaration filed March 16, 2020,  
15 in *Dawson v. Asher*, 2:20-cv-00409-JLR-MAT (W.D. Wash.), Dr. Stern elaborated:<sup>14</sup>

16 The effects of COVID-19 are very serious, especially for people who are  
17 most vulnerable. Vulnerable people include people over the age of 50, and  
18 those of any age with underlying health problems such as –but not limited to  
19 – weakened immune systems, hypertension, diabetes, blood, lung, kidney,  
20 heart, and liver disease, and possibly pregnancy.

21 Vulnerable people who are infected by the COVID-19 virus can experience  
22 severe respiratory illness, as well as damage to other major organs.  
23 Treatment for serious cases of COVID-19 requires significant advanced  
24 support, including ventilator assistance for respiration and intensive care  
25 support. An outbreak of COVID-19 could put significant pressure on or  
26 exceed the capacity of local health infrastructure.

27 Kendrick Decl., Ex. 3 at ¶¶ 5-6.<sup>15</sup>

28 For detainees who are at high risk of serious illness or death should they  
contract the COVID-19 virus, release from detention is a critically important  
way to meaningfully mitigate that risk. Additionally, the release of detainees

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to demand outpacing available resources occurring with transportation issues and offsite  
provider availability.” [Doc. 3501-1 at 269-277]

<sup>14</sup> *Dawson* involves the health and safety of immigration detainees at the Northwest  
Detention Center in Tacoma, Washington. The ACLU National Prison Project is co-  
counsel for the plaintiffs in that case.

<sup>15</sup> Defendants’ response does not indicate how many, if any, ventilators and  
respirators they have in their infirmaries.

1 who present a low risk of harm to the community is also an important  
2 mitigation strategy as it reduces the total number of detainees in a facility.  
3 Combined, this has a number of valuable effects on public health and public  
4 safety: it allows for greater social distancing, which reduces the chance of  
5 spread if virus is introduced; it allows easier provision of preventive  
6 measures such as soap for handwashing, cleaning supplies for surfaces,  
7 frequent laundering and showers, etc.; and it helps prevent overloading the  
8 work of detention staff such that they can continue to ensure the safety of  
9 detainees.

10 *Id.*, ¶ 9. Dr. Stern concludes:

11 As a correctional public health expert, I recommend release of eligible  
12 individuals from detention, with priority given to the elderly and those with  
13 underlying medical conditions most vulnerable to serious illness or death if  
14 infected with COVID-19.

15 *Id.*, ¶ 11.

16 Defendants' plan is entirely silent on this issue. The Court should order Defendants  
17 to collaborate with Dr. Stern on a plan that includes reduction of the population density at  
18 ADC facilities, as well as other essential measures to protect the health, safety, and lives  
19 of incarcerated people and staff.

### 20 CONCLUSION

21 The threat to health and life from the COVID-19 global pandemic is not fake news  
22 or a partisan hoax. It is real, and the more than 34,000 men, women, and children in ADC  
23 custody are helpless and utterly dependent upon Defendants and their contractor to work  
24 together to prevent, manage, and treat the pandemic when – not if – it spreads into the  
25 prison system. There is a real and immediate risk that class members incarcerated in  
26 Arizona prisons will die or suffer serious medical injuries due to Defendants' inadequate  
27 preparation for the COVID-19 pandemic. For the reasons set forth in their Motion and  
28 supporting documentation (Docs. 3520-3524), and above and in supporting  
documentation filed herewith, Plaintiffs respectfully request that the Court grant their  
Motion and enter their proposed order without further delay.

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Respectfully submitted,

1 Dated: March 20, 2020

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I hereby certify that on March 20, 2020, I electronically transmitted the above document to the Clerk's Office using the CM/ECF System for filing and transmittal of a Notice of Electronic Filing to the following CM/ECF registrants:

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